集友銀行
Chiyu Banking Corporation Ltd.

Dear Valued Customer,

Suspension of the FPS services on 25 October 2026

Due to the maintenance of Faster Payment System (FPS), FPS-related services including fund transfer, direct debit authorization, payment connect and addressing registration will not be available from 0:25 a.m. to 8:15 a.m.* on 25 October 2026 (Sunday). Customer may wish to make advance arrangements for their payment activities if necessary.

For enquiries about the notice, please call our Customer Service Hotline on (852) 2232 3625.

Chiyu Banking Corporation Limited

October 2026

*The schedule of system suspension could be adjusted without prior notice.

Remark: This is a computer-generated letter that requires no signature.